

Uploading Your Files

Security

This process requires you to use the FTP protocol to copy any pictures or movies you already have in digital format to our server so we can use them in your DVD project. In order to do this you need a special FTP password. Your user name and password for FTP are the same ones you use for accessing the "My Order" area of HensleyWorks.com. The FTP Password assigned to you is cAsE sEnsitIve and must be typed exactly as shown, upper and lower case! This information was emailed to you when you registered.

FTP Client

You must have an FTP client to upload your files to the HensleyWorks FTP area. Internet Explorer can be used for this, as can many proprietary and free FTP applications. Although we cannot officially endorse any products, and make no warranties or guaranties they will work for you, we recommend searching the internet for "free ftp clients". We have used FileZilla at <http://filezilla-project.org/> and found it to be satisfactory.

The Process

Using your FTP client of choice connect to <ftp://smokeyandbandit.info/> using your FTP credentials. You will be automatically connected to the location to which you need to copy your files. That's all there is to it! If you have problems, please consult your FTP client documentation for further instructions and help.